

#### Greetings!

Thank you for your interest in volunteering with the Louisiana Senior Health Insurance Information Program (LA SHIIP). Volunteers are valued as an essential part of accomplishing our mission to reach out and deliver SHIIP services with compassion and care. Everyday our program makes a difference in someone's life and we encourage you to apply to become a part of our team.

Through educating and informing Medicare recipients, we empower them to make informed decisions about their health care coverage options, rights, and benefits. Our volunteers are people, through their unique skills and talents, expand our services far beyond our agency doors into new and diverse communities in need.

In this packet you will find an application form and some important informational material. Please complete all sections, as they are all important for reviewing all volunteer applicants.

Once the application is complete, please keep a copy for your records and submit the original to:

Vicki Dufrene Insurance Manager, Consumer Advocacy-SHIIP 1702 N 3<sup>rd</sup> Street Baton Rouge, LA 70804 Office: 225.219.7731

> Fax: 225.219.0615 vdufrene@ldi.la.gov

We want to make this process as smooth as possible, so feel free to contact Krista if you have any questions.

Thank you so much for your time and we look forward to hearing from you soon,

Vicki Dufrene

Last updated: October 20, 2012



# LA SHIIP Essentials for Volunteers Who we are? & How we do it!

#### Serving our community...

The Louisiana Senior
Health Insurance
Information Program is
part of a national network
that offers <u>free</u>, impartial
and confidential counseling
and assistance for people
with Medicare.

#### Volunteers provide...

- Counseling to help
   Medicare beneficiaries
   make annual prescription
   drug plan enrollment
   period decisions.
- Education for the community about changes to Medicare and health insurance
- Assistance for beneficiaries who have limited incomes to help them save money on health care costs.

#### Reasons to join...

- Make a real difference in your community
- Keep up to date on Medicare and other health benefits
- Help people save money
- Positively impact others' lives
- Meet new people
- Experience professional growth
- Educate your community or parish
- Be part of a dynamic team

# Why We Do It \_\_\_

#### Vulnerable people are missing out

- An estimated 25% (or nearly 195,000) of seniors in Louisiana live on less than \$16,755 per year (150% of the 2012 federal poverty level).
- Over 39,000 Medicare beneficiaries in Louisiana are eligible for, but not receiving the Medicare prescription drug Low-Income Subsidy (LIS/Extra Help) to save money on their health care cost.
- Louisiana SHIIP helps nearly 16,000 Louisianans a year save money & get better access to health care, 26% of whom are people with disabilities

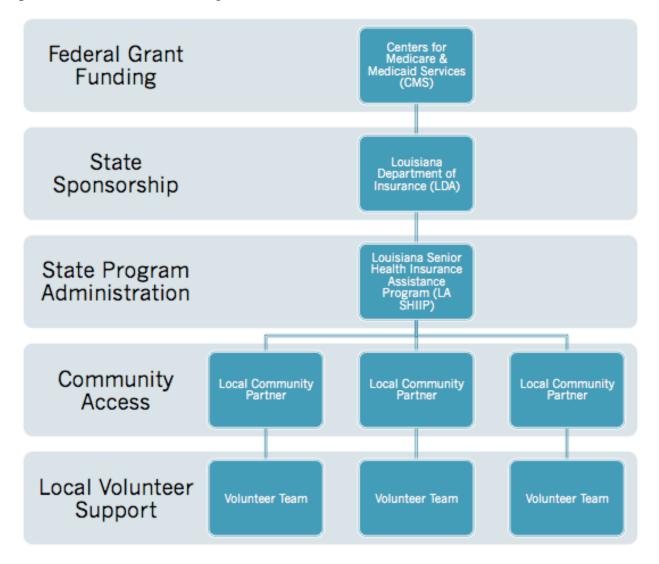
Last updated: October 17, 2012

## **Our Family Tree**

## Relationships & Responsibility

The LA SHIIP receives funding from the federal Centers for Medicare and Medicaid Services (CMS), an agency of the United States Department of Health and Human Services, in addition to financial support from the state of Louisiana. CMS provides federal grant funding to provide local help to Medicare beneficiaries about their health care choices.

Teams of LA SHIIP volunteers and paid staff provide individual counseling and assistance, community education presentations, and printed materials to the public. Certified LA SHIIP counselors conduct the client counseling via the telephone or in person at local offices throughout Louisiana.



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## **LA SHIIP Volunteer Application Process**

#### 1-800-259-5300

