

## LOUISIANA DEPARTMENT OF INSURANCE

TIMOTHY J. TEMPLE
COMMISSIONER

## INSTRUCTIONS FOR APPLICATION TO ACT AS A DISCOUNT MEDICAL PLAN IN THE STATE OF LOUISIANA

## **GENERAL INSTRUCTIONS**

This packet is designed to assist the individual preparing the application in complying with all statutory and administrative requirements and to facilitate review of the application by the Louisiana Department of Insurance (LDI). Therefore, it is extremely important that all applicants comply fully with the instructions and requirements set forth in this packet. This application should be use for initial and renewal registration of a discount medical plan pursuant to La. R.S. 22:1260.0-1260.11

Direct all communication to:

Louisiana Department of Insurance Company Licensing

PO Box 94214

Baton Rouge, LA 70804-9214

Physical Address: Phone: (225) 342-1251 1702 N. 3<sup>rd</sup> St. Fax: (225) 219-9322

Baton Rouge, LA 70802 E-Mail: <a href="mailto:companyapps@ldi.la.gov">companyapps@ldi.la.gov</a>

While the LDI will be happy to assist you and answer any questions you may have, we ask that you thoroughly review all instructions and forms before contacting us.

The LDI accepts electronic submission of the application. The applicant should contact the LDI prior to submission to arrange for a secure portal for such a submission. Submission of sensitive or confidential information via standard email is not recommended. After submission of the application electronically, the payment of the fees must be submitted hard copy to the address above. All payments must be made payable to the Louisiana Department of Insurance.

If you are choosing to submit the application hard copy, all submittals in association with this application must reach the LDI via the United States Postal Service or a carrier with interstate business. Hand delivery is not acceptable and any information arriving in this manner will be returned without review. Send all correspondence to the attention of Company Licensing to assure prompt receipt and handling.

Submit only a fully completed application. Submittal of a partially completed application will cause processing delays and may result in disapproval.

<u>Do not alter</u> the forms contained in this packet. If you feel the requirements do not apply to your company, notify us. We will supply the proper form, if appropriate, and/or answer any questions you have about the forms.

All original items submitted become the property of the LDI and will not be returned.

All certified documents required in the application must be dated within six (6) months of submittal of the application. If you are submitting a hard copy application rather than electronically, all certifications must be original.

All entries in the application forms must be typed or printed. Illegible entries or responses will be considered incomplete and may result in the disapproval of the application.

Applications must identify an application contact person. Because the application process is considered confidential, the application will not be discussed with any person other than the named contact person. The applicant must notify the LDI in writing of any change in contact person.

The applicant must notify the LDI of any changes in the company or the information submitted in association with this application which occur while the application is under review. This includes changes in officers and directors; changes in address or domicile; and changes to the financial statements submitted in support of this application. Failure to notify the LDI of such changes may result in disapproval of the application.

#### SPECIAL INSTRUCTIONS FOR LOUISIANA DOMICILED APPLICANTS

If the applicant is domiciled in Louisiana, the entity is subject to the provisions of LAC37:XXIII. Chapter 5L (Regulation 66) and must supply certain additional information for all persons responsible for the conduct of affairs of the applicant. Including all directors, all trustees, all executive committee members and every natural person owning, directly or indirectly, ten percent or more of the applicant and any other person who exercises control or influence over the affairs of the applicant. Below is specific information and instructions for those requirements.

#### THIRD PARTY VERIFICATION REPORTS

In association with this application, the LDI requires that all applicants obtain third party verification reports for all persons for whom biographical affidavits are required. This must include all officers, all directors, all individuals who own ten percent or more of the applicant and all other persons responsible for the conduct of affairs of the applicant. The reports must be prepared by one of the firms approved by the National Association of Insurance Commissioners. A list of those approved firms is available at <a href="https://content.naic.org/industry-ucaa-third-party">https://content.naic.org/industry-ucaa-third-party</a>. The applicant should advise the firm that the reports are being prepared for the LDI and make the necessary arrangements for payment. A receipt confirming the reports have been ordered should be included with the application.

## FINGERPRINTING

In association with this application, all officers, directors, trustees and all individuals who control, directly or indirectly ten percent or more of the applicant, are required to be fingerprinted and the results transmitted to the LDI. Detailed instructions on the fingerprinting process are posted on the LDI website at Fingerprinting Requirements for Company Licensing Applications.

Any individual that is currently serving as an officer or director of another domestic regulated entity or has previously submitted fingerprints in association with a resident producer or adjuster license application may request a waiver of the fingerprinting requirements. Requests for such a waiver should be sent to <a href="mailto:companyapps@ldi.la.gov">companyapps@ldi.la.gov</a>. The request must provide a full explanation of the application to be filed, the names of all individuals for whom the waiver is requested and clearly explain the grounds for the request.

#### CONTRACT AND ADVERTISEMENT/MARKETING MATERIALS COMPLIANCE

It is the responsibility of the applicant to provide contract and advertising materials which are compliant with the applicable provisions of Louisiana law. Forms and advertising/marketing materials which are not compliant will lead to delays in the application review and may result in the disapproval of the application.

#### REGISTRATION WITH THE LOUISIANA SECRETARY OF STATE

Submitting this application to the Louisiana Department of Insurance does not in any way dismiss a corporation from the requirements of registration with the Louisiana Secretary of State. It is the responsibility of the corporation to contact that Office and make whatever arrangements may be necessary. The address and telephone number are given below.

Louisiana Secretary of State Corporations Division P.O. Box 94215 Baton Rouge, LA 70804-9215 (225) 925-4704

#### SPECIAL INSTRUCTIONS FOR ATTESTATION PAGE

This application is designed to be an act under private signature under Louisiana law. As such, the attestation page requires the signature of an individual which must be witnessed by two persons AND executed before a notary.

If the application is filed in the name of an individual, the individual must sign the application. If the application is filed for other than a natural person (individual), the application must be signed by an executive officer or other comparable responsible person (officer, director, partner, managing member or sole proprietor).

### SPECIAL INSTRUCTIONS FOR RENEWAL APPLICATION

This application form is to be used for both the initial application for registration and renewals. A registration as a discount medical plan expires two years from the date of initial registration. If the application is being filed for the purpose of renewal, a complete application must be submitted no less than ninety days prior to the expiration of the registration.

For any exhibit which has not changed from the information on file with the LDI, the applicant may provide a statement affirming that there are NO changes from the previous submission. Such a statement must be provided for each exhibit.

### **COMMON QUESTIONS**

The following are some of the most commonly asked questions regarding the application package and process.

Q: Where can I find the laws and regulations governing discount medical plan organizations in Louisiana?

A: The provisions of La. R.S. 22:1260.1-1260.11 govern the regulation of discount medical plans.

Q: What is the time frame for the review of an application?

A: This Department reviews all applications as soon after submittal as possible. The review process can be expected to take from sixty (60) to ninety (90) days <u>from receipt of a complete application</u>. Please take this time frame into account when considering deadlines and operation schedules for the applicant.

Q: Can the forms in the application packet be recreated on a word processor for completion by the applicant?

A: No. The forms in this packet are designed for ease of recognition by our staff and, in many cases, in strict compliance with statutory wording requirements. Therefore, any changes in the format or wording of the forms will cause delays in the review and may lead to the disapproval of the application.

Q: Can we meet with the Department for a preliminary review of our application prior to submission?

A: Yes. Our staff will be happy to meet with representatives of the applicant to review the application before it is submitted. This courtesy review is to help assure completeness only and our Division will not issue a preliminary approval or disapproval of the application prior to submission. Any application sent to this Office via U.S. Mail or a carrier with interstate business will be considered submitted for review and will not be eligible for a preliminary review. Preliminary reviews will be performed only with an appointment. To schedule an appointment, contact the Company Licensing Division.



## LOUISIANA DEPARTMENT OF INSURANCE

TIMOTHY J. TEMPLE
COMMISSIONER

# APPLICATION TO ACT AS A DISCOUNT MEDICAL PLAN IN THE STATE OF LOUISIANA

GENERAL INFORMATION (Type or Print)	
APPLICANT NAME:	_
TRADE NAME:	
FEIN OR SOCIAL SECURITY NO.:DOMICILE:	
HOME OFFICE ADDRESS:	
CONTACT NAME: CONTACT TITLE:	
CONTACT ADDRESS:	
PHONE: FACSIMILE:	
EMAIL:	<u> </u>
APPLICATION PURPOSE	
☐ Initial Registration ☐ Renewal of Registration	
FEES	
Application and Renewal Fee	\$ 250.00

## **SECTION 2 - INTERROGATORIES**

All of the following questions must be answered for every applicant. <u>ATTACH A FULL EXPLANATION AND THE REQUESTED INFORMATION FOR ANY "YES" ANSWERS</u>

1) Has the applicant ever had an application denied by any state or federal regulatory authority? (If yes, provide details including the type of application, identity of the agency which issued the denial and an explanation of any subsequent events.)	☐ YES ☐ NO
2) Has the applicant or any entity which is affiliated or under the same general management, interlocking directorate or ownership as the applicant ever had a Certificate of Authority or license suspended or revoked by any regulatory authority? (If yes, provide details including the type of action, the identity of the authority that took the action, the reasons for the action, a copy of the order or other such notice of the action and an explanation of any subsequent events.)	□ YES □ NO
3) Has the applicant ever been subject to any regulatory action including cease and desist orders, fines, consent agreements or similar actions? (If yes, provide details including the type of action, the identity of the authority that took the action, the reasons for the action, a copy of the order or other such notice of the action and an explanation of any subsequent events.)	□ YES □ NO
4) Has the applicant ever been placed into any type of regulatory supervision or rehabilitation by any regulatory authority? ( If yes, provide details including the type of action, the identity of the authority that took the action, the reasons for the action, a copy of the order or other such notice of the action , an explanation of any subsequent events and an explanation of the current status.)	□ YES □ NO
5) Is the applicant currently involved in any dispute or controversy with any state or federal regulatory authority?	☐ YES ☐ NO
6) Has the applicant ever been the subject of bankruptcy or liquidation proceedings? (If yes, provide the jurisdiction of the proceedings, the docket number and the current status and the date of final dispensation.)	☐ YES ☐ NO
7) Is the applicant currently a defendant or subject in any legal action alleging fraud, dishonesty or breach of trust on the part of the applicant or its officers, directors, trustees or members? (If yes, supply a statement giving the jurisdiction of the case, a summary of the allegations, the case style (name) and a summary of the current status of the case.)	□ YES □ NO
8) Has the applicant or any person who is presently an officer, director or owner of 10 percent or more of the applicant ever been convicted of or pleaded guilty or nolo contendere to, or found liable of indictment or bill of information, in any jurisdiction, charging a felony or misdemeanor other than minor traffic violations?	□ YES □ NO
9) Within the last five years has the applicant changed its name?	☐ YES ☐ NO
10) Within the last five years, has the applicant undergone a change in domicile? (Changes of domicile address within the same state need not be included.)	☐ YES ☐ NO
11) Within the last five years has the applicant merged or consolidated with any other entity?	☐ YES ☐ NO

## **SECTION 2 – INTERROGATORIES – (Continued)**

12) Within the last five years, has the applicant undergone a change in ownership (direct or indirect) of 10 percent or more? (If yes, provide a full explanation of the change in ownership and an organizational/ownership chart which clearly shows the ownership of the applicant both before and after the transaction.)	☐ YES ☐ NO
13) Is the applicant presently negotiating or inviting negotiations or acting as party to a counterletter which would result in a change of ownership of ten percent or more?	☐ YES ☐ NO
14) Does the applicant contemplate a change in management or any transaction which would normally result in a change of management within the foreseeable future?	☐ YES ☐ NO
15) Is the applicant owned, operated or controlled, directly or indirectly, by any other state or province, district, territory or nation or any governmental subdivision or agency?	☐ YES ☐ NO
16) Is the applicant or any entity which is affiliated or under the same general management, interlocking directorate or ownership as the applicant currently licensed in any capacity by the Louisiana Department of Insurance? (If yes, provide the full name of the affiliated entity and the type of license(s) held in Louisiana.)	☐ YES ☐ NO
17) Has the applicant or any entity which is affiliated or under the same general management, interlocking directorate or ownership as the applicant operated in any capacity in Louisiana for which it would be required to be licensed by or registered with the Louisiana Department of Insurance without having first obtained the necessary license?	☐ YES ☐ NO
18) Is the applicant currently undergoing an examination or audit (whether routine, targeted or otherwise) being conducted by any state or federal regulatory agency?	☐ YES ☐ NO
19) Is the applicant part of an insurance holding company group? (If yes, provide the holding company group code assigned by the NAIC)	☐ YES ☐ NO
20) Is the applicant or its parent corporation a publicly traded company? (If yes, attach a copy of the most recent 10K or equivalent filing.)	☐ YES ☐ NO
21) Does the regulatory authority governing the applicant in the state or country of domicile have any statutes or regulations that might prohibit or restrict in any way the disclosure of information concerning the applicant to the Louisiana Department of Insurance?	☐ YES ☐ NO

## **SECTION 3 - OFFICIAL LIST OF MANAGEMENT AND OWNERS**

Provide a complete list of all persons responsible for the conduct of affairs of the applicant. This list should include all officers, all directors, all trustees, all executive committee members and every natural person owning, directly or indirectly, ten percent or more of the applicant and any other person who exercises control or influence over the affairs of the applicant.

NAME:		S.S.#:	
CITY:	STATE:	ZIP:	
	OWNERSHIP %:		
NAME:		S.S.#:	
CITY:	STATE:	ZIP:	
POSITION:		OWNERSHIP %:	
	S.S.#:		
STREET: CITY:		ZIP:	
POSITION:		OWNERSHIP %:	
NAME:		S.S.#:	
CITY:	STATE:	ZIP:	
POSITION:		OWNERSHIP %:	
	S.S.#:		
ET: CITY:		ZIP:	
POSITION:		OWNERSHIP %:	
	S.S.#:		
REET: CITY:		ZIP:	
POSITION:		OWNERSHIP %:	
	S.S.#:		
CITY:	STATE:	ZIP:	
POSITION:		OWNERSHIP %:	
NAME:		S.S.#:	
CITY:	STATE:	ZIP:	
POSITION:		OWNERSHIP %:	
	CITY:  CITY:  CITY:  CITY:	CITY: STATE:  OWNERSHIP %:  S.S.#:  CITY: STATE:	

### **SECTION 4 – EXHIBITS**

- EXHIBIT A A copy of the articles of incorporation, articles of association, partnership agreement or other such organizational documents and all amendments thereto of the applicant certified by the proper domiciliary official. The certification must be original and dated within ninety (90) days of submission.
- EXHIBIT B A copy of the bylaws of the applicant certified as true and correct by the secretary of the applicant, if a corporation; a partner, if a partnership; or other appropriate person. This certification must be within ninety (90) days of submission.
- EXHIBIT C A copy of the trade name certificate issued to the applicant by the Louisiana Secretary of State. This item must be supplied by any applicant utilizing a trade name or d/b/a in Louisiana.
- EXHIBIT D Description of operations used in providing plan members access to providers who offer medical services at a discount. The description shall include all of the items listed below. Submit ONLY information applicable to Louisiana. If the exact format given below is not followed, the applicant must include an index sheet providing the page and paragraph location of each of the items.
  - The proposed marketing, including, but not limited to, describing the use of marketers, the use of the Internet, sales by telephone and use of salespersons to market the discount medical plan benefits.
  - A description of the member complaint procedures to be established and maintained by the applicant.
  - A general description of operation of the discount medical plan, which includes a statement that the plan does not
    provide indemnity insurance coverage for medical services.
- EXHIBIT E A sample copy of the contract with a member which includes a general description of the member's rights under the discount medical plan.
- EXHIBIT F A sample copy of a contract, absent the fee schedule, with a health care provider which includes a general description of the health care provider's rights under the discount medical plan.
- EXHIBIT G Copies of all marketing materials and brochures intended for use in Louisiana. If the applicant has not developed Louisiana specific materials but has the form or format of such materials used in other states, those should be submitted.
- EXHIBIT H A detailed description of the corporate organizational/ownership structure of the applicant, its parent company and all affiliates. This description should include a chart showing the ownership percentages for any persons owning 10 percent or more of the applicant and all affiliated entities up to and including the ultimate controlling person. The chart must include the state of domicile and the Federal Employer Identification Number (FEIN) for each person. A sample chart is available at https://www.ldi.la.gov/docs/default-source/documents/licensing/companies/sample-ownership-chart.pdf?sfvrsn=0 If there is no person who owns, directly or indirectly, 10 percent or more of the applicant then you must provide a statement to that effect in lieu of this exhibit.
- EXHIBIT I An appointment of agent for service of process form fully completed. If the applicant is not domiciled in Louisiana and has not otherwise named an Agent for Service of Process, they may name the Commissioner of Insurance as the Agent for Service of Process.

## **SECTION 4 – EXHIBITS - Continued**

#### THE FOLLOWING MUST BE PROVIDED BY LOUISIANA DOMICILED APLICANTS ONLY

- EXHIBIT J A copy of the acceptance of trust executed by each director of the company. You may find a sample Director's Acceptance of Trust form at <a href="http://www.ldi.la.gov/docs/default-source/documents/licensing/companies/directors-acceptance-of-trust.pdf?sfvrsn=0">http://www.ldi.la.gov/docs/default-source/documents/licensing/companies/directors-acceptance-of-trust.pdf?sfvrsn=0</a> but the applicant is free to develop its own form.
- EXHIBIT K A copy of the oath of officer executed by each officer of the company. You may find a sample form of the Oath of Officer at <a href="http://www.ldi.la.gov/docs/default-source/documents/licensing/companies/oath-of-officer.pdf?sfvrsn=0">http://www.ldi.la.gov/docs/default-source/documents/licensing/companies/oath-of-officer.pdf?sfvrsn=0</a> but the applicant is free to develop its own form.
- EXHIBIT L A Conflict of Interest Statement completed and signed by every officer and director. You may find a copy of the Conflict of Interest Statement at <a href="http://www.ldi.la.gov/docs/default-source/documents/licensing/companies/conflict-of-interest-statement-for-reg-66">http://www.ldi.la.gov/docs/default-source/documents/licensing/companies/conflict-of-interest-statement-for-reg-66</a>. A copy of the Conflict of Interest policy of the applicant must be supplied with the statement.
- EXHIBIT M Completed biographical affidavits for all persons responsible for the conduct of affairs of the applicant. This should include all officers, all directors, all partners (in the case of a partnership), all trustees, all executive committee members and all person(s) owning, directly or indirectly, 10 percent or more of the applicant and any other person who exercises control or influence over the affairs of the applicant. Only the most recent version of the affidavit adopted by the National Association of Insurance Commissioners is acceptable. This form can be obtained from the NAIC web site (http://naic.org/documents/industry\_ucaa\_form11.pdf).
- EXHIBIT N Written confirmation from the applicant that the fingerprints have been submitted as indicated in the special instructions in this application.
- EXHIBIT O Written confirmation from the applicant that third party verification reports have been requested as indicated in the special instructions in this application. Include the name of the firm from which the requests were made and the date of the request and payment.

## **SECTION 5 – CONTACT INFORMATION**

PRIMARY CONTACT: Provide the name, address, phone	e number and email addre	ss for the primary contact p	erson with whom this
Department should communication after com		• •	
Name:			
Address:			
Addiess.			
City:	State:	Zip:	
Phone Number:	Email Address:		
CONTRACT FORMS CONTACT: Provide the name, addre		nail address for the primary	contact person with
whom this Department should communication			contact person min
·			
Name:			
Address			
Address:			
City:	State:	Zip:	
Phone Number:	Email Address:	duana fau tha manana ta wika	
GRIEVANCES CONTACT: Provide the name, address, phone number and email address for the person to whom consumer complaints and grievances should be directed. This person must be a corporate officer.			
complaints and grievances should be uncered	. This person must be a co	rporate officer	
Name:			
Address:			
City:	State:	Zip:	
Phone Number: Email Address:			
CONTACT PHONE NUMBERS Provide the appropriate phone number for the indicated function. If the applicant has designated numbers for specific functions, include that information below.			
numbers for specific functions, include that info	ormation below.		
FUNCTION		PHONE NUMBER	
Primary Phone Number of Applicant			
,			
<b>General Consumer Inquiries</b>			

WEB ADDRESS: If the applicant maintains a web site, give the URL or World Wide Web address of the site.

## **ATTESTATION**

TATE OF	
OUNTY OR PARISH OF	
EFORE ME, the undersigned authority, personally appeared	as an
uthorized representative of	, who,
fter being duly sworn, did depose and state that all information o	contained in this application and all attachments thereto are, to the
est of his/her knowledge, true, complete and correct.	
Signature of Witness	Signature of Applicant, Executive Officer or Other Comparable Responsible Person
Printed Name of Witness	
	Printed Name of Signatory
Signature of Witness	Title or Position of Signatory
Printed Name of Witness	
SWORN TO and subscribed before me this day o	of, 20
Notary Public or Bar Roll Number	Notary Public's Signature
My Commission Expires	Notary Public's Printed Name

Know A	All Men By These Present	ts:			
That	<u> </u>				
			Full Legal Name of Applicant		
of the City of			, in the State of		
_			n in the State of Louisiana, in covide requested information)	nformity with the lav	vs thereof, does hereby
□а	COMMISSIONER OF INSURA	ANCE OF THE STATE OF LOUISIAN	IA OR HIS SUCCESSORS IN OFFICE.		
			OR		
□в	NAME OF AGENT				
	Address				
		Street Address			
		City		State	Zip Code
statute	s of the State of Louisian	a. 	Signature of Applicant	t or Authorized Repre	sentative
			Printed Name of Applica	ant or Authorized Rep	resentative
	RY STATEMENT RE ME, the undersigned a	authority, personally came	and appeared:		
	<del>-</del>	described in and who exec e/she executed it as his/he	cuted the foregoing Appointmener free act and deed.	t of Attorney to Accep	ot Service of Process
Sworn	to and subscribed and s	worn to before me, a Nota	ry Public, at		
this		day of	20	·	
State o			NOTARY SEAL	Signature	e of Notary
Parish/	County of				

Print Name of Notary