

September 4, 2023

Shandra M. Cassell
5474 Chandler Ave.
Lake Charles, LA 70607

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SEP 11 2023

Commissioner of Insurance
Legal Division

Louisiana Dept. of Insurance

P.O. Box 94214

Baton Rouge, LA 70804-9214

Attention: Mr. David Caldwell

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Commissioner of Insurance
Legal Division

I have been a BC/BS policyholder since moving to Louisiana in November 2015. I have been very satisfied with the coverage. Being a senior citizen (75 yrs. 10 mos.), health and dental coverage are a "top priority" with me.

Being on a social security fixed income, I would not of been able to have the wonderful care I have received without BC/BS.

Please "DO NOT CHANGE" or "Re-organize" as proposed. The current plan properly protects the interests of policyholders and serves the best interest of policyholders and members; and is fair and equitable to policyholders and members as required.

Sincerely,

Shandra M. Cassell
(248) 784-2595