

September 12, 2023

David Caldwell
L D O I
P.O. Box 94214
Baton Rouge, LA 70804-9214

Judy Lanoux
13515 Greenview Ave
Baton Rouge, 70816

Mr. Caldwell:

In Regards to BCBS of LA, I want to favor Blue Cross with anything they want to do in this matter!
My husband I both have health policies with Blue Cross.
I have been with Blue Cross since I was 24 and now I'm 76. My Husband has Blue Cross Advantage.
We have NEVER been disappointed with their customer service or their coverages.

Very Sincerely,


Lloyd and Judy Lanoux

RECEIVED

SEP 18 2023

**Commissioner of Insurance
Legal Division**