## Doyle & Georgena Evans

619 Archwood St Lake Charles, LA 70605 337-794-4174 doyengena@gmail.com

September 7, 2023

La Dept Of Insurance David Caldwell P O Box 94214 Baton Rouge, LA 70804-9214

Dear David/La Dept of Insurance,

Our names are Doyle & Georgena Evans. We have been members of BCBS-LA for almost 40 years through our works as Pastors in Lake Charles, LA. Now that we are retired in 2023, we chose to stay with BCBS as our supplemental policy to our Medicare because of the great quality of service, care and genuine concern BCBS-LA have given us for so many years.

There are so many things changing as senior citizens age and so many new challenges we face on a daily basis. It is a great comfort to know that our healthcare remain with the same company. My husband is a heart patience. I can't tell you what a relief it has been to have BCBS-LA as our coverage.

Please consider allowing BCBS-LA to continue to provide us with the service that our community needs. We have a history with this company, we trust that they have our best interest at heart and are not in the business just to make money. Louisiana need BCBS-LA.

Sincerely yours,

Sena Evans Frank Evans

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Commissioner of Insurance Legal Division