

September 2, 2023

17195 Jim Babineaux Rd.

Jennings, La. 70546

To Whom it may concern,

I have been a member of Blue Cross and Blue Shield of Louisiana, since I turned 65, which was 12 years ago.

I have had some issues with my heart, as well as other things that are just part of getting older, but I have never had an issue with Blue Cross and Blue Shield. I have gone to doctors and hospitals knowing that my care was going to be paid for, and it always was paid for by my policy with Blue Cross and Blue Shield.

My husband Dories James Babineaux was a member in the past, and we had an emergency in Florida, in which I had to bring him in with double pneumonia, they did not cover him because we were in a hospital that was not in their plan. I challenged that nonpayment, with all the paperwork showing it was an emergency, and they paid the cost.

So you can see we have nothing but good coverage with Blue Cross and Blue Shield of Louisiana.

Sincerely,



Aline Babineaux

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**Commissioner of Insurance
Legal Division**