

## Careers in Insurance Program

- Creating awareness of opportunities in the insurance industry through education, outreach programs, internships, and job shadowing.
- Offering quarterly producer workshops that include updates on current insurance regulations, legislative laws and industry information. Producers attending the workshops have an opportunity to earn Continuing Education Credits.
- Providing ethics courses to producers through coordinated efforts with industry associations and organizations.

### How to Contact the Division of Diversity & Opportunity:

Toll free, statewide: 1-800-259-5300

(ask for the Division of Diversity & Opportunity)

Baton Rouge: 225-219-4775

Website: [www.ldi.la.gov](http://www.ldi.la.gov)

Email: [diversity@ldi.la.gov](mailto:diversity@ldi.la.gov)

### Other consumer contacts for the Louisiana Department of Insurance:

Consumer Services.....225-219-0619  
(i.e. insurance questions and complaints)

Senior Health Insurance Information Program.....225-342-5301

Fraud.....225-342-4956

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Louisiana Department of Insurance

# Division of Diversity & Opportunity



*We're Here For You.*

Jim Donelon  
Commissioner of Insurance

## What is the Division of Diversity & Opportunity?

The Division of Diversity & Opportunity is a unit in the Office of Consumer Advocacy & Diversity at the Louisiana Department of Insurance. The purpose of the division is to assist small, minority and disadvantaged insurance agencies, producers and claims adjusters by providing educational and informational services. The division aims to foster a greater awareness of opportunities available in the insurance industry and provide the skills, training and education necessary to prepare for employment, appointment as producers and contracting for services with insurance companies.

The division also assists minority and disadvantaged people throughout Louisiana with complaints of discrimination and harassment.

### Emphasis is placed on:

Providing educational training, seminars and programs to assist small, minority and disadvantaged producers and persons in the insurance industry with obtaining contracts and employment.

Expanding producer and consumer education and informational services to various ethnic groups through multilingual publications.

Conducting presentations on risk management and insurance as it relates to small and historically disadvantaged businesses.

Working closely with Small Business Development Centers, Chambers of Commerce and other entrepreneurial programs.

Working with universities, particularly historically black colleges and universities, to implement courses in insurance and risk management in an effort to attract minorities to the insurance industry.

Collaborating with Southern University in New Orleans and Baton Rouge to encourage students to pursue a career in insurance and obtain experience in the profession.

Conducting periodic meetings with minorities and other ethnic group leaders to better serve the insurance needs of culturally diversified communities.

Working closely with minority churches in Louisiana to evaluate information on members that are under or uninsured, in order to educate and assist them with obtaining insurance.

Increasing the number of contracts for small, independent, minority and disadvantaged producers and adjusters with emphasis on property and casualty, and assisting new producers and adjusters in starting agencies of their own.

Meeting with insurance companies, general agents and brokers to acquire contracts for minority and disadvantaged producers and adjusters.

